



Synergy Home HealthCare, Inc.

Client Satisfactory Survey

We hope your experience with Synergy has been a positive one. To help us better serve you, please complete this survey and return it to us at your convenience. Thank you!

Name (optional)	Dave Wightman - Mary Kay - wife.
Date	10/20/09
Name of Clinician(s)	Richard & Joey

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The staff treated me and my family with respect.	X				
The staff taught me what I needed to know about my condition.	X				
The staff paid attention to my concerns.					
When I called the office, I received the help needed.	X				
I was included in planning my discharge from home health care.	X				
The staff explained my rights and responsibilities.	X				
I would choose Synergy HHC again.	X				

Additional comments:
Richard & Joey were very professional, helpful and sensitive. They were flexible when we needed to change appointments & very responsive. I consider them friends in a tough period for us.

I received the following services: (Please check all that apply)

<input type="checkbox"/> Skilled Nursing	<input type="checkbox"/> Occupational Therapy
<input checked="" type="checkbox"/> Home Health Aid	<input type="checkbox"/> Speech Therapy
<input type="checkbox"/> Physical Therapy	<input type="checkbox"/> Medical Social Worker

M.K. Mackinnon - Dave's wife.